

Help and Support - Christmas Period 2025

Chorley Council	
Chorley Council	<p>Wide range of support can also be found on our website People and Communities – Chorley</p> <p>Christmas closures</p> <p>The Union Street offices and contact centre will close at 1pm on Wednesday 24th December 2025. We will be offering a limited contact centre service for urgent enquiries by telephone only on Monday 29th, Tuesday 30th, and Wednesday 31st December 2025 from 10am to 2pm.</p> <p>Social media direct messages will not be manned during this time.</p> <p>Our contact centre phone lines will reopen at 8am on Friday 2 January 2026 and our offices will reopen on the same day at 8.45am.</p> <p>In an emergency</p> <p>An out of hours emergency service will be available when the offices are closed by telephoning 01257 515142 in a case of emergency.</p> <p>Please do not report emergencies through social media.</p> <p>Bin collections</p> <p>Residents should have received calendar outlining any bin collection changes</p> <p>To check collection days visit - https://chorley.gov.uk/bincollectiondays</p>

Housing / Homelessness	
Chorley Council Housing Solutions Team	If you are concerned about anybody who are homeless or threatened with homelessness, it is important to get help as soon as they have a problem. We have trained staff to help them and prevent from losing your home. We can also help move to more suitable accommodation Details at https://chorley.gov.uk/housing/homelessness
Homelessness Support – Christmas period out of hours	Between 24th December 2025 to 2nd January 2026 If you are worried that someone might be sleeping rough and needs assistance with accessing housing support, then please call the out of hours team on 01772 436756.

Emergency Food Provision and Community Support	
Foodbank Living Waters store house (food bank)	<p>Food Parcel for individual or family Partner referrals only – no self-referrals</p> <p>07889 757045 / Email storehouse@lwchurch.co.uk Open for referral and collection</p> <p>Storehouse foodbank will be open on Tuesday 16th December 2025 and Friday 19th December 2025: 10am-2pm</p> <p>Emergency Provision Only (capped to 20) Tuesday 23rd December 2025- 10am-12pm - No Café Open.</p> <p>Living waters will resume usual opening times on Tuesday 6th January 2026 to 10am-2pm.</p>
Chorley Help the Homeless	<p>The Gateway- Chorley Help the Homeless: (Opening times below) Matrix House, Friday St, Chorley, PR6 0AA Open: Monday 22nd December: 10am- 2pm Open: Tuesday 23rd December 2025: 10am-2pm. Closed: Christmas Eve, Christmas day and Boxing Day Closed: Monday 29th December 2025 Open: Tuesday 30th December 2025: 10am-2pm Closed: Wednesday 31st December 2025 (New Years Eve) Closed: Thursday 1st January 2026 (New Years Day) Open: Friday 2nd January 2026 10am-2pm</p> <p>Resume usual opening hours Monday 5th January 2026. Contact: 01257 220077 Facebook: Chorley Help the Homeless Chorley Facebook reception@chth.org.uk Website: www.chorleyhelpthehomeless.org</p> <p>On email include your name, the number of adults/ children in your household and your phone number.</p>
St Laurence's	<p>St Laurence's Church Hot Meal Provision:</p> <p>All members of our community are welcome to join us for a free homecooked hot meal. No need to book please just turn up!</p> <p>Monday 15th December 5pm – 5:30pm Monday 22nd December 5pm – 5:30pm Monday 5th January 5pm – 5:30pm</p>

<p>St Laurence's Open Table and Taste Cafe</p>	<p>Open Table & Warm Welcome Space</p> <p>Monday 15th December and Monday 22nd December 2024 - Open Table - hot meal at 5pm (no booking required)</p> <p>Taste Café Closed over Christmas Period – Resuming Tuesday 6th January 2026</p> <p>For Christmas Services, please check St Laurence's website: www.stlaurencechorley.co.uk or Facebook St. Laurence's Church, Chorley Chorley Facebook</p>
<p>Christmas Day Meal</p>	<p>St Georges Church Hall Christmas Day Hot Meal:</p> <p>Thursday 25th December 2025</p> <p>For those in need of a hot meal on Christmas Day due to financial reasons or loneliness, please refer via the link Giving Voice's - Sing It Forward Christmas Day Dinner Booking Form 2025 (Page 1 of 3)</p> <p>If you would like to volunteer to support the Christmas Day hot meal provision on Christmas Eve or Christmas day, please follow the link Giving Voice's - Chorley Christmas Day 2025 Volunteer Sign Up Form</p> <p>Those who are social -isolated or struggling can access this provision Serving Turkey hotpot and Dessert rather than the traditional Christmas Day Meal</p> <p>Click here to access booking</p>
<p>Chorley United Reform Church</p> <p>Meeting Place</p> <p>Hollinghead Centre</p>	<p>Meeting Place- United Reformed Church, Hollinshead Street, Chorley</p> <p>The Meeting Place is open from 10am until 2pm every Wednesday and Thursday throughout the year. It's somewhere to receive a warm welcome, to chat over tea or coffee and a biscuit and enjoy lunch – for free!</p> <p>Wednesday 10th December 10am – 2pm Thursday 11th December 10am – 2pm Wednesday 17th December 10am – 2pm Thursday 18th December 10am – 2pm Wednesday 24th December 10am – 2pm Thursday 25th December CLOSED Wednesday 31st December 10am – 2pm Thursday 1st January 10am – 2pm Christmas Dinner 12pm December 11th – Tickets £1 United Reformed Church, Hollinshead Street, Chorley</p> <p>Chorley United Reformed Church Entry from Byron Street or Hollingshead Street For more details, contact: Andy Littlejohns on 07860 339596</p>

Chorley Buddies	<p>Chorley Buddies Food Clubs</p> <p>The last food club of 2025 is on Friday 19th December 2025 at Clayton Brook Village Hall</p> <p>Food Clubs Open Tuesday 16th December 2025 until Friday 19th December 2025 (last day open).</p> <p>Reopening Tuesday 6th January 2026.</p> <p>SVP Chorley Buddies will not be open in between Christmas and New Year</p> <p>For any emergencies, please contact 01257 542367 Email: chorleybuddies@svp.org.uk Visit Chorley Buddies: Facebook page</p>
Adlington Food Club	<p>Adlington Food Club</p> <p>Open on Monday 22nd December 2025 (St Pauls Club- behind church building) with children's gifts.</p> <p>Closed on Monday 29th December 2025.</p> <p>Adlington food club will resume on Monday 5th January 2026.</p>

Financial Hardship - Debt & Benefits Advice	
Citizens Advice	<p>Chorley Citizens' Advice 35-39 Market Street, PR7 2SW</p> <p>You can drop in to the Citizens' Advice office to speak to someone on the below dates and times:</p> <p>Monday's 10am – 2pm Wednesday 10am – 2pm Friday's 10am – 2pm</p> <p>The last drop in before Christmas is Monday 22nd. The office will then reopen on Friday 2nd January 2026.</p> <p>Citizens Advice telephone advice line will close at 12 noon on Monday 22nd December along with our online enquiry service. A limited telephone service will be available on 0800 144 8848 from 12 noon on Monday 22nd December 2025 and until Thursday 1st January 2026.</p> <p>The national Debt line will also be operating over the Christmas period Phone - 0800 240 4420</p> <p>Calls to CAB Advice line (0808 278 7880) will be diverted into the national network during this time, where a limited telephone service is available</p>

Christians against Poverty (CAP)	CAP at St Laurence's, the next drop-in session is Wednesday 7 th January 2026 at 1pm
DWP Jobcentre + Hamilton Rd 3 Hamilton Road Chorley PR7 2HB	<p>Chorley Job Centre Closes Tuesday 23rd December 2025 at 5pm Closed Christmas Eve, Christmas Day, Boxing Day Reopen Monday 29th January Closed New Years Day Reopen Friday 2nd January</p> <p>Universal Credit helpline The Universal Credit helpline will be available during the Christmas period as follows:</p> <p>Monday to Friday 8am- 6pm hours Christmas Eve helpline open until 4pm New Year Eve helpline open until 4pm Christmas Day: Helpline will be closed. New Year's Day: Helpline will be open as usual.</p> <p><u>For urgent queries, it's recommended to call early in the day (8:00 am - 10:00 am) to avoid long queues.</u></p> <p>Telephone: 0800 328 5644 Textphone: 0800 328 1344 Helpline opening times over Christmas and New Year</p>

Help with Social Isolation/Feeling Lonely	
Friends for You	<p>This local community group is run by volunteers and is providing telephone befriending support for Chorley residents who are lonely or isolated.</p> <p>Telephone: 07506 189128</p>
Chorley Buddies	<p>If you may be lonely, or you know someone who may be lonely, please let us know and we will endeavour to call and have a chat.</p> <p>There are two ways to refer for support on loneliness</p> <ul style="list-style-type: none"> • Email the details to chorleybuddies@svp.org.uk (If you are referring someone else, you MUST have their permission to share their contact details) • Call Chorley Buddies helpline on 01257 542367 • Visit our Facebook page <p>Christmas Toy Support:</p>

	<p>Referrals for the yearly Christmas Toy Appeal have now come to end however if you are aware of a family in need, please advise them to call SVP Chorley Buddies on 01257 542 367 and they may be able to help with last minute requests.</p>
Chorley United Reform Church The Meeting Place	<p>The Meeting Place is open from 10am until 2pm every Wednesday and Thursday throughout the year. It's somewhere to receive a warm welcome, to chat over tea or coffee and a biscuit and enjoy lunch – for free!</p> <p>Wednesday 10th December 10am – 2pm Thursday 11th December 10am – 2pm Wednesday 17th December 10am – 2pm Thursday 18th December 10am – 2pm Wednesday 24th December 10am – 2pm Thursday 25th December CLOSED Wednesday 31st December 10am – 2pm Thursday 1st January 10am – 2pm Christmas Dinner 12pm December 11th – Tickets £1 United Reformed Church, Hollinshead Street, Chorley</p> <p>Chorley United Reformed Church Entry from Byron Street or Hollingshead Street For more details, contact: Andy Littlejohns on 07860 339596</p> <p>Chorley United Reformed Church Entry from Byron Street or Hollingshead Street For more details, contact: Andy Littlejohns on 07860 339596</p>
Chorley FC Community Foundation	<p>Chorley FC Community Foundation: Chorley Football Club will be opening their doors again noon until 4pm on Christmas Day welcoming anyone who would otherwise be spending the day alone.</p>
Andy Man Club	<p>Monday's (Apart from Bank Holidays) - 7PM Chorley Football Club, Off Asby Street, Duke Street, Chorley PR7 3DU</p> <p>Andy's Man Club are a men's suicide prevention charity, offering free peer-support groups for men across the UK. They meet every Monday at 7pm (excluding bank holidays) at Chorley Football Club, Duke St, Chorley PR7 3DU.</p> <p>Monday 22nd December 7pm - 9pm Monday 29th December 7pm - 9pm Monday 5th January 7pm - 9pm Chorley Football Club, Victory Park, Duke Street, PR7 3DU</p> <p>Andy's Man Club- Find your nearest group Andy's Man Club</p>

Samaritans	Call 116 123 or email jo@samaritans.org
MIND	<p>Christmas and mental health</p> <p>Learn how Christmas might affect your mental health.</p> <p>Find tips on how to cope and ways to support someone else.</p> <p>Christmas and mental health - Mind</p>
Mental Health Helpline	<p>Call 0800 915 4640</p> <p>The service is open 365 days a year, 24 hours a day. Also has Texting Service Text HELLO to 07860 022 846</p> <p>Mental Healthy Support at Christmas:</p> <p>NHS – Call 111 & select option 2 to speak to the NHS Mental Health Crisis Response Service 24/7</p> <p>Samaritans – Call 116 123 to talk to Samaritans. Free and open 24/7</p> <p>Mind – Call MIND's Mental Health Helpline 9am – 6pm Mon-Fri on 0300 102 1234</p>
Initial Response Service (IRS)	<p>Urgent Mental health support</p> <p>Initial Response Service (IRS) - 0800 953 0110</p> <p>Or NHS 111, selecting option two.</p> <p>If you need urgent help as you are in mental distress, then please call the Crisis team's trained medical professionals who can provide assessment and referrals to appropriate services.</p> <p>You can also call the Crisis team if you need access to services or advice about someone else who needs treatment or support.</p>
Shout Mental Health service	Alternatively, during times when the Mental Health helpline above is closed, you can get mental health support through Shout, which is a free, confidential and 24/7 text messaging service. Simply text 'Shout' to 85258.
Chorley Womens Centre	<p>General Womens Counselling.</p> <p>General Counselling offers clients the opportunity to explore difficulties around a diverse range of issues such as: bereavement, low self-esteem, anxiety, depression. For more information please contact: 01257 265342.</p> <p>The last drop in day is Friday 19th December 2025 10am till 3pm and we will reopen Tuesday 6th January 2026 10am until 3pm.</p> <p>chorleywomenscentre@outlook.com</p>

	Women's support Chorley Women's Centre England (chorleywomenscentre.com)
More information	Adult mental health support – Chorley
Young Peoples – Mental Health Support	
Inspire – Chorley Youth Zone	<p>Monday 22nd - Senior session 6-9pm Tuesday 23rd – Holiday club 12-4 (need to book online) or holiday activities website if HAF Tuesday 23rd – Junior session 5.30-8pm Wednesday 24th - Friday 26th closed</p> <p>Monday 29th - Senior session 6-9pm Tuesday 30th - Holiday club 12-4 (need to book online) or holiday activities website if HAF Tuesday 30th - Junior session 5.30-8pm</p> <p>31st – 2nd closed</p> <p>Open as normal from 2nd January</p>
Kooth	<p>Kooth provides a free, safe and anonymous online support platform for young people. Young people can chat to approved counsellors online, read articles written by young people or get support from talking to an online community.</p> <p>View more information on the website. Home - Kooth</p>
Papyrus	<p>Papyrus provides confidential support and advice to young people struggling with thoughts of suicide, and anyone worried about a young person.</p> <p>View more information on the Papyrus website. Telephone: 0800 068 4141.</p>
More information	Children and families support – Chorley
Holiday Activity and Food Christmas Programme (HAF)	
Holiday Activity and Food Christmas Programme (HAF)	<p>Contact support@holidayactivities.com in the first instance if they need any support with the booking system.</p> <p>Holiday activities email Christmas hours are as follows:</p> <p>Christmas Eve: Open as usual Christmas Day & Boxing Day: Closed 27th, 30th, and 31st December: Open with reduced hours, 09:00am to 17:00pm New Year's Day: Closed</p>

	<p>Families who show up on the day without booking through the system, if they have information that they are eligible for benefits related free school meals or the 15% extra criteria, they can book children on manually without a voucher</p> <p>Activities are on offer and when Holiday Activity and Food (HAF) Clubs Chorley</p>
Domestic Abuse Support	
Lancashire Victim Services (LVS)	<p>LVS offers advice, advocacy, and support to any victims over the age of 16 who are at high risk of significant harm.</p> <p>The service is free, independent, and confidential.</p> <p>They can provide emotional support and help with housing, benefits, and legal advice, help people to support any children that may be involved and provide information and take action to help people stay safe.</p> <p>View more information on the Lancashire Victim Services website.</p> <p>Telephone: 0300 323 0085</p>
Lancashire County Council (LCC)	<p>If you are concerned about the welfare of any children, you can contact LCC children's services. They can work with a parent to help them protect their children from harm.</p> <p>Some adults aged 18 and over due to age, disability, illness or lifestyle may not be able to protect themselves against domestic abuse. If you are concerned about the welfare of an adult, you can contact LCC adult social care service</p>
Chorley Womens Centre	<p>Circle Counselling - specialises in offering counselling to women, men, and children over the age of 13 affected by domestic violence or abuse recently or in the past. Circle work in conjunction with the Women's Centre and operate throughout the week, offering telephone and online counselling sessions.</p> <p>For more information please contact: 07810 308966 / 01257 265342 Email chorleywomenscentre@outlook.com / circlecounsellingservice@gmail.com Website Chorley Women's Centre</p>

COPING AT CHRISTMAS

The Added Pressures of Christmas can be Tough, but it's Important to know there's always Someone you can Talk to...



111 online

Call 111 & select option 2 to speak to the NHS Mental Health Crisis Response Service 24/7

Nhs.uk/mental-health

PAPYRUS

Under 35s can Call 0800 068 4141, Text: 88247 or Email: pat@papyrus-uk.org 24/7

Papyrus-uk.org



Call 116 123 to talk to Samaritans, or email: jo@samaritans.org for a reply within 24 hours

Samaritans.org



Call MIND's Mental Health Helpline 9am to 6pm, Monday to Friday on 0300 102 1234

Mind.org.uk



Text "SHOUT" to 85258 to contact the Shout Crisis Text Line, or text "YM" if you're under 19

Giveusashout.org



Mental Health Forum & Chat for Men from 5pm - midnight every day Call or WhatsApp 0800 585858

Thecalmzone.net

ChristmasCountdown.uk